TasWare ™

PC Based Telephone Answering Service

Text, Voice Messaging and Billing Software

LIVE ANSWERING

✓ **Up to 50+ operator stations. Supports remote answering across internet so agents can work from home.**

✓ **No proprietary hardware - TasWare™ uses Dialogic ® digital switching.**

✓ **All TasWare™ software is PC based and uses distributed computing client server technology w/OPEN database.**

✓ **Dynamic Automatic Call Distribution.**

✓ **Integrated paper-less text messaging.**

✓ **Integrated TEXT MESSAGING.**

✓ **Integrated out bound FAXING. Every call or batch according to a schedule.**

VOICE MESSAGING

✓ **Integrated BILLING software. Calculates usage charges by messages, calls or talk time.**

✓ **Integrated VOICE MAIL built right in.**

✓ **Integrated EMAIL built right in.**

✓ **Integrated digital call conferencing.**

✓ **Supports Pri ISDN, T-1, and DID trunks.**

✓ **Integrated Message Scheduler. Automatically fax and email messages by the call or by a date time schedule.**

✓ **Remote voice mail box maintenance. Mail boxes can be maintained remotely.**

Have you heard about **Dialogic** a world standard in CALL CENTER computer telephony? LOOKING for OPEN architecture software for the TAS and Call Center industry? Looking for something proven and reliable that has existed for over 25 years? Look no further than TasWare ™ brand software by Amcom, Inc. We have been in business in Saint Louis Missouri since 1985. We develop, and support TasWare ™ one of the first truly PC based software solutions. If you own an answering service and would like a better cheaper software solution or for more info on TasWare™ contact **Dan Ambrose** dambrose@amcominc.net or

Amcom, Inc

4460 Telegraph Rd
St. Louis, MO, 63129

Tel 314.729.2100

email: support@tasware.com